To Prior Recipients of the Comprehensive Support Funds Special Loan to Combat COVID-19

A Guide to the Comprehensive Support Funds Special Loan (Loan Increase)

※Another guide with similar information will be sent via post by the Saitama Prefectural Government at a later date to prior recipients of the Comprehensive Support Funds Special Loan. Please be aware that there may be updates or changes in specific details in the postal version.

Updated on March 9, 2021

Saitama Prefectural Social Welfare Council, Social Welfare Corporation

As an economic support measure to combat the ongoing effects of the extension of the state of emergency as a result of the spread of COVID-19, the Saitama Prefectural Government is now accepting applications for the Comprehensive Support Funds Special Loan (Loan Increase) (below, Loan Increase).
The details of this application have been outlined below, so please read through this guide carefully before making your application. Please be aware that, depending on the results of your application, you may be ineligible for assistance.

Loan Increase Deadline:
Applications postmarked March 31, 2021 or earlier

Eligible Applicants	**Persons who fulfil the following categories (①②) are eligible to apply:** ①Applicants who received the Emergency Small Amount Loan or the Comprehensive Support Funds Special Loan prior to the end of March 2021. ※Please check your eligibility using the "Persons Eligible to Apply for the Loan Increase" section on the following page. ②Applicants who have received support from an independent consultation and support organization. Examples of applicants ineligible for assistance despite fulfilling the above (①②) criteria: ・Applicants who receive public assistance (welfare) or have made an application to receive public assistance. ・Applicants who have filed for personal bankruptcy. ・Applicants who have changed residency to outside Saitama Prefecture (please inquire with your Prefectural Social Welfare Council).
Where to Submit your Application	**Submit your application to your local Municipal Social Welfare Council** 1 Please be aware that the application method for this loan varies between individual Municipal Social Welfare Councils (below Municipal Councils). 2 As a general rule, you should submit your application to the Municipal Council you made your initial Comprehensive Support Funds Special Loan application. If you have recently changed residency to within Saitama Prefecture, please inquire at your local Municipal Council. 3 If you submit your application to the Saitama Prefectural Social Welfare Council, your application will not be accepted and your documents will be returned to you. 4 Applications submitted after the deadline will not be accepted, so please take care to send your application in a timely manner.
Documents Necessary for Application	① Comprehensive Support Funds Special Loan (Loan Increase) Application Form ② Comprehensive Support Funds Special Loan (Loan Increase) Loan Application Form (*Shakuyōsho*) Relative to your personal circumstances, you may be required to submit additional documentation. ※Application forms from outside Saitama Prefectural will not be accepted.
Maximum Loan Amount (Monthly)	Single-person households: 150,000 yen Households with more than two persons: 200,000 yen
Loan Term	3 months maximum
Deferment Period	1 year (12 months)
Repayment (Redemption) Period	10 years (120 months)

Persons Eligible to Apply for the Loan Increase

Loan Start / Pattern	May 2020	June 2020	July 2020	Aug 2020	Sept 2020	Oct 2020	Nov 2020	Dec 2020	Jan 2021	Feb 2021	March 2021	March 2021	Outcome
A	☆	◇	◇	◇	◆	◆	◆						Eligible if you have finished receiving your funds prior to March 2021
B					☆	◇	◇	◇	◆	◆	◆		Eligible if you have finished receiving your funds prior to March 2021
C			☆	◇	◇	◇							Eligible if you have finished receiving your funds prior to March 2021
D							◇	◇	◇				Eligible if you submit an application for the Emergency Small Amount Loan first
E								☆	◇	◇	◇		You can only apply for an extension of the Special Loan in March 2021
F									☆	◇	◇	◇	You can only apply for an extension of the Special Loan in April 2021
G							◇	◇	◇	◆	◆	◆	You are ineligible as the loan period only extends to April 2021
H								☆					You can apply for the Special Loan up until March 2021

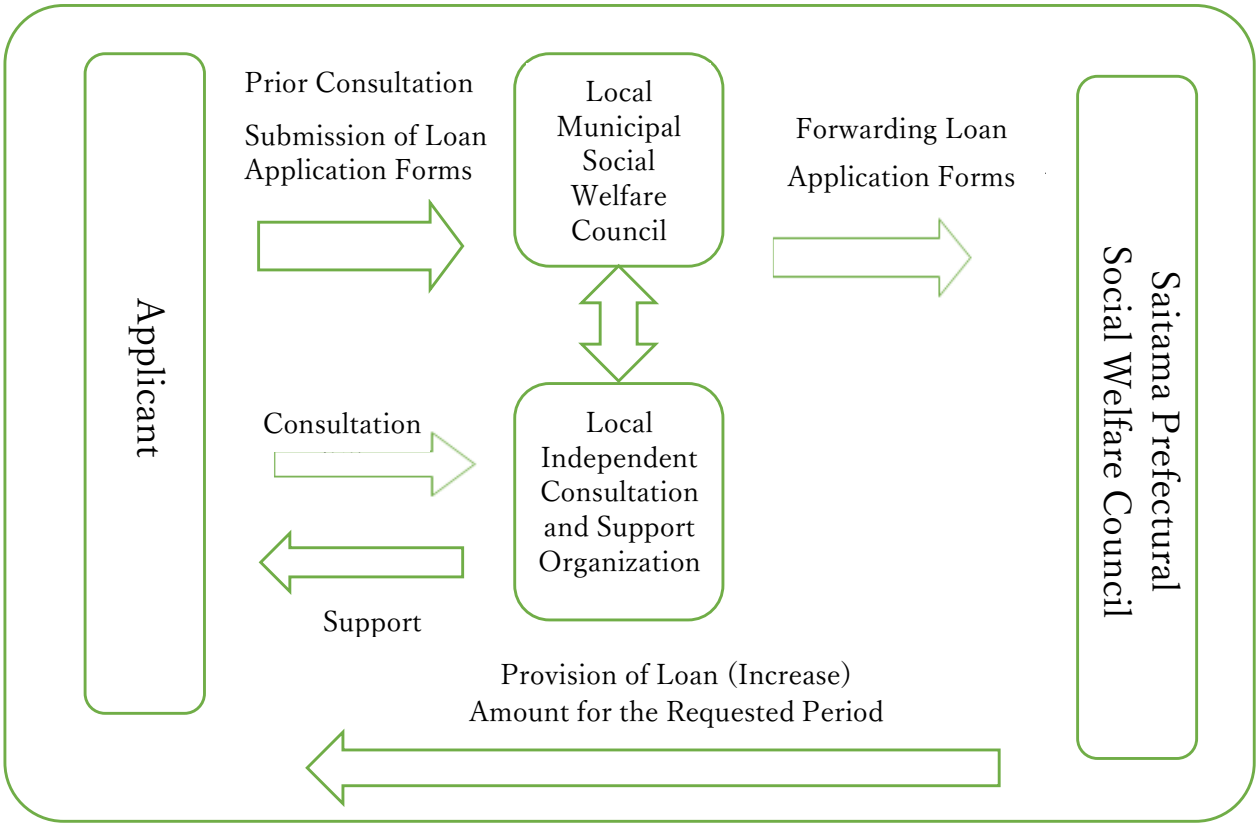
※Legend:

◇…Comprehensive Support Funds Special Loan

◆…Comprehensive Support Funds Special Loan Extension

☆…Emergency Small Amount Loan

＜Loan Application Process (Example)＞



※Please be aware that the application method for this loan varies between individual Municipal Councils.

○ Please direct any inquiries to your local Municipal Council.

※ A large number of incoming inquiries are expected. Details regarding the application process and methods may be available via the official website of your local Municipal Council so please check the website before making your inquiry.

○ For inquiries to the Saitama Prefectural Social Welfare Council regarding the Loan Increase:

Telephone: 070-4360-2110 OR 070-4013-6564 (9:00 a.m. – 4:00 p.m. excluding weekends & public holidays)

↑New inquiry contact number added (February 24, 2021)

※ These lines are expected to become extremely busy, we appreciate your understanding and patience.

Comprehensive Support Funds Special Loan (Loan Increase)
Frequently Asked Questions

【Items Indicated in Red were Updated on March 9, 2021】

Q1	When I received the initial Comprehensive Support Funds Special Loan or Loan Extension, I was part of a household with 2 or more persons, but have since changed to a single-person household. Can I still apply for the same maximum amount of 200,000 yen?
A1	No, you cannot apply for the same maximum amount of 200,000 yen. If you are part of a single-person household at the time of your application for the Loan Increase, the maximum loan amount is 150,000 yen.
Q2	When I received the initial Comprehensive Support Funds Special Loan or Loan Extension, I was part of a single-person household but have since gotten married and am now part of a household with 2 or more persons. Can I apply for the maximum loan amount of 200,000 yen?
A2	Yes, you are eligible to apply. When making your application for the Loan Increase, please include residency certificates for all household members.
Q3	I have received the Comprehensive Support Funds Special Loan, but I did not apply for or receive the Emergency Small Amount Loan. Can I still apply for the Loan Increase?
A3	You must first make an application for the Emergency Small Amount Loan. If this amount is still insufficient, please make a second application for the Loan Increase.
Q4	If the recipient of the Emergency Small Amount Loan was my spouse, but I received the Comprehensive Support Funds Special Loan (and we live together), who should apply for the Loan Increase?
A4	The person who received the Comprehensive Support Funds Special Loan should apply for the Loan Increase.
Q5	I urgently need the loan funds! Can you send the money to me faster?
A5	Currently, the estimated time until payment can be made for applications that have already arrived at the Saitama Prefectural Social Welfare Council is around 1 month. Applications that arrive from now onwards may require even more time until payment can be made. Additionally, if you did not submit all the required documents, or if your application is incomplete, unclear, or improperly completed, it may be necessary for you to resubmit documents or confirm the necessary details. This may cause additional delays in your application, so please be sure to check your application carefully prior to submission.
Q6	I want to find out if my application has reached the Saitama Prefectural Social Welfare Council. Also, I want to know if my application has been approved and/or when I will receive my loan.
A6	We are terribly sorry for the inconvenience, but for the time being, please refrain from making personal inquiries regarding your specific case. We regret to have to make this request, however, there are currently a great number of personal inquiries regarding specific cases. We understand your need for urgent support, however, as there have been a very high volume of applications, confirming the progress of individual applications and replying regarding specific cases has caused delays in the overall investigation and payment processes. For this reason, we would like to humbly request that applicants refrain from making personal inquiries regarding their applications. ※This also applies to inquiries made to the Saitama Prefectural Social Welfare Council through local Municipal Councils. Your kind understanding is greatly appreciated.
Q7	I would like to apply for the Loan Increase, but I have changed residence within Saitama Prefecture. How can I apply?
A7	Please submit your application to your new local Municipal Council together with the residency certificates of all members of your household.

Continues on the next page

【Updated on February 24, 2021. Items Indicated in Red were Updated on March 9, 2021】

Q8	I received a special loan in another prefecture, but recently moved to Saitama and would like to apply for the Loan Increase here. What should I do?
A8	As this will be your first application for a special loan in Saitama Prefecture, please instead prepare the same documents required for the initial Comprehensive Support Funds Special Loan, and submit these to your local Municipal Council. https://www.fukushi-saitama.or.jp/site/problem_22.html p For more information on the required application documents, please contact your local Municipal Council. Furthermore, as this will still count as a Loan Increase following your receipt of support in another prefecture, you will not be eligible for the Comprehensive Support Funds Special Loan Extension.
Q9	I still have not received the application forms etc. via post from the Saitama Prefectural Social Welfare Council. When will they arrive?
A9	We are sorry for the delay. We have currently finished sending out the application forms via post to everyone who was scheduled up to March 5, 2021. If you are eligible for the loan increase, however, the application forms have not arrived, please print out the application and loan forms etc. via the Saitama Prefectural Social Welfare Council website and submit your application. Also, if you have moved to Saitama from another prefecture and have not formerly received the Comprehensive Support Funds Special Loan in Saitama Prefecture, you will not be sent a guide for the Loan Increase, so please inquire with your local Municipal Council. (Please refer to A8 above regarding the necessary documents and information.)